

Silver Contract

Congratulations on your purchase of one of the most comprehensive plans available. One that provides you with superior "Peace of Mind" protection. This Silver Security Plan is valid only after a Presidential representative has thoroughly inspected and repaired any pre-existing conditions on the proposed equipment. The services covered by this agreement will be scheduled during regular working hours. After hours or weekend scheduling is available for an additional charge.

Presidential will maintain a complete record of all maintenance and repairs performed and will provide you with a written report of any work.

The 10 best reasons to purchase a Silver Contract:

1. Discounted Diagnostic Rate *\$69.95 and Discounted Fuel Charge
2. Discounted Labor Rate *\$40.00 per ¼ Hour
3. Discounted Overtime Rate *\$99.95
4. 10% discount on parts (if paid at time of service).
5. Entitles you to "Priority Customer Service".
6. Comprehensive 23 point heating and or 18 point cooling "Performance Tune Up".
7. Reduces your utility bill.
8. Extends the life on your equipment
9. Provides you with the highest level of safety & performance.
10. It's a peace of mind investment.

This maintenance contract covers, **(2) two routine maintenance inspections per year**, one heating and one cooling, during normal working hours from 8:00AM to 5:00PM, Monday through Friday. Presidential will give priority service for any necessary repairs throughout the year at a discounted diagnostic rate of **\$69.95 plus repair charges**. Repair services needed after normal working hours **will be performed for an Emergency fee of \$99.95 plus parts and labor**. There will be a 10% discount on parts **if paid at the time of the service call.***(note: all diagnostic fees and contract pricing are subject to change).

The sellers agrees:

To make **(2) two regular inspections** of the equipment each year, during normal hours, 8:00AM to 5:00PM, at which time the following services will be performed.

1. Heat inspection (if applicable) Check and adjust burners and or compressor. Check and adjust belt tension, blower and thermostat controls. Lubricate bearings. Replace filters or filter media, if cleaning is not sufficient for efficient performance **with filters provided by the owner**. Owner should also be changing the filters on a monthly basis. **Any damages or problems in the system resulting from insufficient filter changes by the owner may result in additional charges and void the contract or warranty**. Check for flue obstructions. Check condition of the flue vents, and contactors. Check thermostat operation. General cleaning of burners and equipments included with this service contract, but if cleaning is excessive their will be an extra charge.
2. Air Conditioning inspection: (if applicable) check the refrigerant level. Check and adjust belt tension, thermostat, controls and valves. Check operation of compressor, check evaporator and condenser coils, check all electrical controls, and check for proper air temperature and safety devices. Lubricate all bearings as needed. Replace air filters or filter media, if cleaning is not sufficient for efficient performance **with owner's filters. Owner is Responsible for changing the filters on monthly basis. Dirty filters can cause damage, shut down of equipment and may void your contract or warranty**.
3. Inspect all filters, humidifiers and air cleaners (if included in the contract) clean and advise of the repairs as needed. **Humidifier pads and filters are not included in the contract price**.
4. To give preference for service to any contract customer
5. Inspect boiler, water system and controls, circulation pumps, zone valves, fill valves, thermostat and relief valves.

ADDITIONAL TERMS AND CONDITIONS.

1. Any alterations, additions, adjustments or repairs made by others, unless authorized or agreed upon by this contractor, will be cause to terminate our obligations under this agreement with no refund.
2. We will endeavor to render prompt and efficient service hereunder but, it is expressly agreed we shall in no event be liable for damage or loss caused by delay or any loss arising out of the performance of this agreement..
3. We will reserve the right to reject any agreement if on an inspection by a technician, equipment is found in such condition that service will be unsatisfactory to either party. The services to be performed under this agreement are not a guarantee against obsolescence or normal wear. Nor shall inspections be construed as an approval or guarantee of the conditions of the equipment. The warranties and obligations set forth herein are in lieu of All other warranties and liabilities expressed or implied in the law or in fact including the implied warranties of merchantability and fitness for particular use.
4. It is mutually agreed that this agreement does not cover any electrical, plumbing work or air balancing beyond the units as well as any work required because of negligence, misuse of equipment, or because of fire, flood, acts of god, shortage of electrical or water supply or sabotage.
5. This service agreement does not cover water piping, refrigerant leaks (including solder joints) due to deterioration, old age, freezing, or breakage etc. or any un-maintainable parts, such as heat exchangers, refrigerant lines, indoor coils, outdoor coils, and compressors.
6. There will be a charge for nonsense calls such as thermostats not set properly, power switch off, breaker off, gas off, etc.
7. This agreement does not cover work or any changes, which might, at some future date be required by government regulations, codes or insurance company needs or requirements.
8. This agreement does not cover labor cost associated with the replacement of the equipment.
9. This agreement will be effective upon payment in full and may be eligible for renewal each year. If not renewed by the contract renewal date, an administrative reinstatement fee of \$25.00 will be charged to reactivate the service agreement. Additionally, the current rate for types and kinds of equipment will prevail.
10. This agreement may be terminated by either party for any reason upon (30) thirty days written notice. A refund for the remaining contract period will be made on a pro rated basis, with a deduction of \$25.00 for administrative service charge and any work completed.
11. A \$150.00 handling fee will be charged on any warranted item such as compressors, coils, heat exchangers, etc.
12. No service will be rendered under this agreement if customer has a past due account.
13. This agreement will become effective upon payment in full.

We at Presidential thank you for purchasing our Silver Contract